

Website Terms of Use

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These Terms of Use govern your access to and use of www.helm.vet, operated by Helm Hub LTD, a company registered in England and Wales under company number 16304026, with its registered office at Helm Hub Ltd, Helm HQ, (First Floor), 103 Brook Lane, Alderley Edge, Cheshire, SK9 7RU.

("Helm Hub", "we", "us", "our").

This Website is provided to give visitors information about Helm Hub and our products and services. By accessing or using the Website, you agree to be bound by these Terms of Use. If you do not agree, please do not use the Website.

Note: These Terms apply to this marketing website only. If you use our software product, that use is governed by a separate Terms of Service agreement provided at the point of sign-up, which takes precedence over this document for anything relating to the software itself.

1. About This Website

The Website is intended to provide general information about Helm Hub, our products, and our services. Nothing on the Website constitutes a binding offer, and any contract for our products or services is formed separately, under their own terms.

2. Use of This Website

You may use the Website for lawful purposes only. You agree not to:

- use the Website in any way that breaches any applicable local, national, or international law or regulation;
- attempt to gain unauthorised access to the Website, the server on which it is hosted, or any server, computer, or database connected to it;
- attack the Website via a denial-of-service attack, distributed denial-of-service attack, or introduce any viruses, trojans, worms, or other malicious code;
- use any automated system, such as scraping bots, to extract data from the Website without our prior written consent;
- copy, reproduce, republish, or redistribute content from the Website for commercial purposes without our permission.

We may restrict or terminate your access to the Website at our discretion if we reasonably believe you have breached these Terms.

3. Intellectual Property

All content on the Website - including text, graphics, logos, images, video, design, and underlying code - is owned by or licensed to Helm Hub and is protected by copyright, trade mark, and other intellectual property laws, unless otherwise stated.

You may view, download, and print pages from the Website for your own personal, non-commercial use, provided you do not modify the content and you retain all copyright and proprietary notices. Any other use of Website content requires our prior written permission.

"Helm Hub" and any associated logos are trade marks of Helm Hub LTD. You may not use these without our prior written consent.

4. Links to Other Websites

The Website may contain links to third-party websites for your convenience. We do not control and are not responsible for the content, accuracy, or practices of any linked third-party website. Including a link does not imply our endorsement of that website. Access to any linked website is at your own risk.

5. No Reliance on Information

The content on the Website is provided for general information purposes only and does not constitute advice on which you should rely. We make reasonable efforts to keep the Website accurate and up to date, but we make no representations, warranties, or guarantees, whether express or implied, that the content is accurate, complete, or current. You should seek independent advice before making any decision or taking any action based on content found on the Website.

6. Availability of the Website

We aim to keep the Website available at all times, but we do not guarantee this. Access may be suspended, restricted, or withdrawn at any time without notice, for example for maintenance, updates, or reasons outside our control. We are not liable if the Website is unavailable at any time or for any period.

7. Limitation of Liability

To the fullest extent permitted by law, Helm Hub excludes all liability for any loss or damage arising out of or in connection with your use of, or inability to use, the Website, including but not limited to indirect or consequential loss, loss of profits, loss of data, or loss of business, whether arising in contract, tort (including negligence), or otherwise.

Nothing in these Terms excludes or limits our liability for death or personal injury caused by our negligence, fraud or fraudulent misrepresentation, or any other liability that cannot be excluded or limited under English law.

8. Privacy

Our use of any personal data collected through the Website (for example, via a contact form or newsletter sign-up) is described in our Privacy Policy, available at [PRIVACY POLICY URL], which forms part of these Terms.

9. Changes to These Terms

We may revise these Terms of Use at any time by updating this page. Please check this page periodically to review any changes, as they are binding on you from the date they are posted.

10. Governing Law and Jurisdiction

These Terms are governed by the laws of England and Wales. Any dispute arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of England and Wales.

11. Contact Us

If you have any questions about these Terms, please contact us at: Helm Hub LTD Helm Hub Ltd, Helm HQ, (First Floor), 103 Brook Lane, Alderley Edge, Cheshire, SK9 7RU.

Company number: 16304026 Email: hello@helm.vet